

Enabling business transformation for a leading commercial bank in southern Africa with upgraded Temenos Version

Business Outline – Client

A leading commercial bank operating in Southern Africa was upgrading their Core banking application into the latest version of Temenos.

The scope of testing included base modules, Customization, Reports, Channels, e-mail Alerts & Events. Achieving error-free was essential to establish trust for a new Bank.

Challenges Faced

Since it was a business upgrade process, they required expertise and knowledge on the new Temenos versions and with the process upgrade. There were many challenges like changes in existing functionality and implementation with the supporting systems, complex integration, unattended testing, and time constraints. Most of their testing was done manually, consuming more time and resources.

Achieved Results

- 422 menu functions were automated across the modules in T24.
- 2208 test cases have been automated across Accounts opening, Customer, Limits, Lending & Deposits in T24.
- Manpower requirement was reduced 50%
- No. of days for testing was reduced by 75%

Quick Facts

Industry

- Commercial Bank

Headquarters

Zimbabwe

Yethi Solution

- Having years of expertise, Yethi could handle critical changes in functionality and complex integration within the stringent deadline.
- Using Tenjin, Yethi was able to reduce the testing time and provide Core Banking expertise to the client.

Solution Provided

- 12000 test cases delivered & 4000 test cases were validated as per the RBA approach across SIT R1, R2, R3, R3-B & R4 test cycles.
- End to End testing of business procedures from 29 types of channels.
- 1329 touch points across 29 interfaces are validated during SIT (SIT R1, R2, R3, R3-B & R4 test cycles)
- 1400 + defects prevented so far to ensure system accuracy
- 1500 test cases designed and executed for Steward Bank for Accounts opening and Lending Parameterization Gaps
- 150+ comprehensive COD, COM & COY planning and execution in sync with other stakeholders for performing real time validations.

About Yethi

Yethi Consulting is a fastest-growing Quality Assurance partner for banks and financial institutions focused on providing testing services and test automation for the Banking and Financial Services sector, using our own test automation platform 'Tenjin'. We have supported leading financial institutions on their transformation journey and have added value to their business with our test strategy, consultation, and implementation.

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