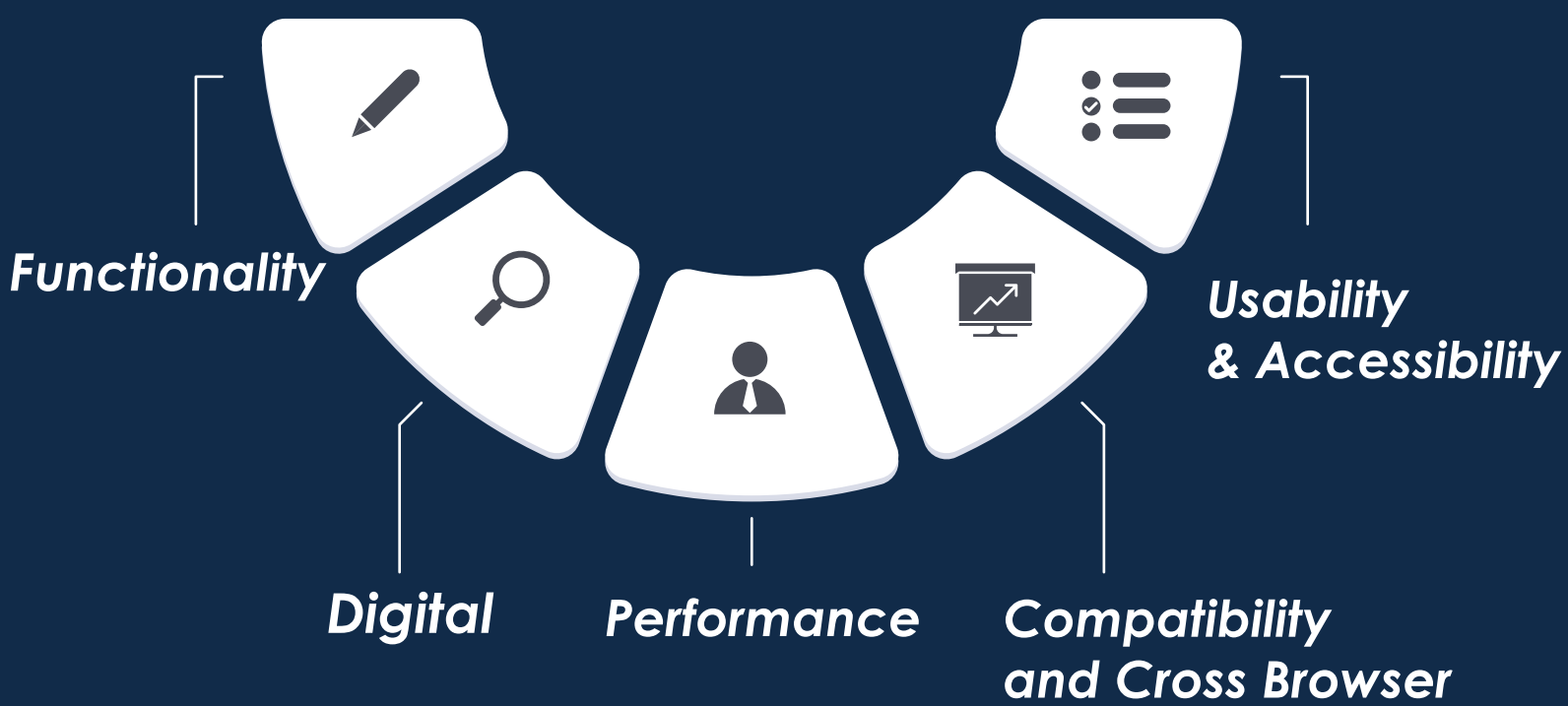


# 5 Quality Assurance Objectives



QA practice aims at tracking and resolving errors and flaws before product release. QA increases customer confidence and reliability and enhances efficiency and overall work processes.

## Functionality

Ensuring application reliability while integrating with internal and external products or services seamlessly.

## Digital

Focusing on outstanding customer experience by ensuring the quality of digital workflows and applications driving digital transformation.

## Performance

Maintaining the app performance quality under stress with the increasing number of digital banking transactions.

## Compatibility and Cross Browser

Validating multiple digital apps across various digital platforms and channels and many versions across different browsers.

## Usability & Accessibility

Focusing on the UI/UX of banking apps and ensuring ease of use and accessibility for the successful application performance.

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