Yethi
Innovation for Quality

CASE STUDY

Accelerating Internet & Mobile Banking Launch for a Newly Formed Indian Bank

The Client

A newly formed bank in India implementing Oracle Banking Digital Experience (OBDX) as its Internet and Mobile Banking platform during its greenfield setup.

The Challenges

- Internal business and technology teams were still being recruited, making the testing partner responsible for driving the overall testing effort
- Strict implementation timelines had to be met, as any delay could impact the bank's licensing and planned launch schedule
- The digital banking platform required comprehensive validation across multiple user journeys and browsers before go-live

Scope of Work

Establish and execute a comprehensive testing program for the bank's digital banking implementation, including:

- Test strategy and test process design
- End-to-end test case design
- Functional testing across Internet and Mobile Banking applications
- Cross-browser testing
- Multiple test execution cycles
- Test coverage optimization to support a successful production launch

Company & Asset Size

- Headquarters: Mumbai, India
- Customer Base: 12.5 Million
- Employees: 59,872
- Branches: 2,726
- Net Income: $170 Million

Applications Involved

- Oracle Banking Digital Experience (OBDX)
- Internet Banking
- Mobile Banking

Business Impact

- Designed and executed over 2,800 comprehensive test cases.
- Completed multiple rounds of testing within aggressive project timelines.
- Identified and resolved critical defects early in the testing lifecycle.
- Enabled a stable production deployment with minimal post-production issues, supporting the successful launch of the bank's digital banking platform.

The Solution

A structured quality engineering approach was established tailored to the bank's accelerated implementation timeline by:

- Designing a robust testing methodology and governance framework
- Creating comprehensive functional test scenarios covering critical banking workflows
- Executing multiple testing cycles to maximize functional coverage
- Implementing an optimized cross-browser testing strategy to ensure consistent user experience across supported environments
- Working closely with stakeholders to identify and resolve critical defects early, minimizing production risks while maintaining project timelines

Conclusion

By taking ownership of the end-to-end testing program, Yethi enabled the bank to launch its Internet and Mobile Banking platform with confidence. Through comprehensive test design, rigorous execution, and proactive defect management, the project achieved high release quality, minimized production issues, and supported a successful digital banking rollout within stringent timelines.

About **Yethi**

Yethi Consulting Pvt Ltd is a leading provider of Quality Assurance, Test Automation, and Payments Modernization solutions for the global banking and financial services sector. Our mission is to ensure the reliability of financial applications, accelerating business success worldwide.

With over a decade of experience, Yethi combines deep domain expertise with a robust library of 1.2 million test cases covering 350+ financial applications. We've successfully delivered 700+ projects for 130+ customers across 30+ countries, offering a comprehensive suite of products, services, and solutions.

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