Yethi

Innovation for Quality

CASE STUDY

Lending Platform Transformation for a Leading Indian Bank

The Client

A leading commercial bank in India implemented R-System's Lending Suite from Indus (LSI) to modernize its lending operations across loan origination, servicing, cards, and mortgage financing.

The Challenges

The bank needed to:

- Validate a newly implemented enterprise lending platform without disrupting business operations
- Migrate existing loan servicing products to the new platform
- Redesign existing lending processes while maintaining aggressive implementation timelines
- Ensure a seamless transition for a large customer base across lending and card operations

Company & Asset Size

- **Headquarters:** Mumbai, India
- **Employees:** 14,000+
- **Branches:** 500+
- **Net Income:** $1.1 Billion

Applications Involved

Complete R-System's Lending Suite (Indus LSI), including:

- Loan Origination System (LOS)
- Loan Management System (LMS)
- Collateral Management System (DMS)

Business Impact

- Successfully validated end-to-end lending workflows across origination, servicing, and collections.
- Executed more than 15,000 test cases across multiple implementation phases.
- Supported a large-scale lending process transformation with a dedicated Business Analysis team.
- Established periodic regression testing to ensure stability for future enhancements.

Scope of Work

Yethi delivered end-to-end Quality Engineering services to support the bank's lending transformation initiative, including:

- Business Analysis and Gap Analysis
- Test Management
- Functional Testing
- Test Execution
- Defect Management
- Regression Testing
- Production Support
- Process Revamp Support

The Solution

Yethi adopted a structured Quality Engineering approach by first analyzing the bank's existing lending processes and identifying functional gaps. The team then executed comprehensive testing across the lending lifecycle, supported phased implementation through multiple rounds of validation, managed defects, and provided ongoing regression and production support to ensure a stable rollout.

Conclusion

Through comprehensive testing, business analysis, and phased validation, Yethi helped the bank modernize its lending ecosystem with confidence. The engagement ensured high-quality implementation, minimized deployment risk, and established a scalable testing framework to support future enhancements across the lending platform.

About Yethi

Yethi Consulting Pvt Ltd is a leading provider of Quality Assurance, Test Automation, and Payments Modernization solutions for the global banking and financial services sector. Our mission is to ensure the reliability of financial applications, accelerating business success worldwide.

With over a decade of experience, Yethi combines deep domain expertise with a robust library of 1.2 million test cases covering 350+ financial applications. We've successfully delivered 700+ projects for 130+ customers across 30+ countries, offering a comprehensive suite of products, services, and solutions.

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